

ALLDATA[®] REPAIRSM



#1 OEM Repair Information Source

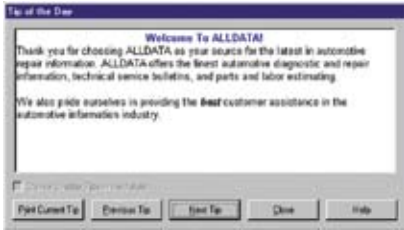
USER GUIDE

CONTENTS

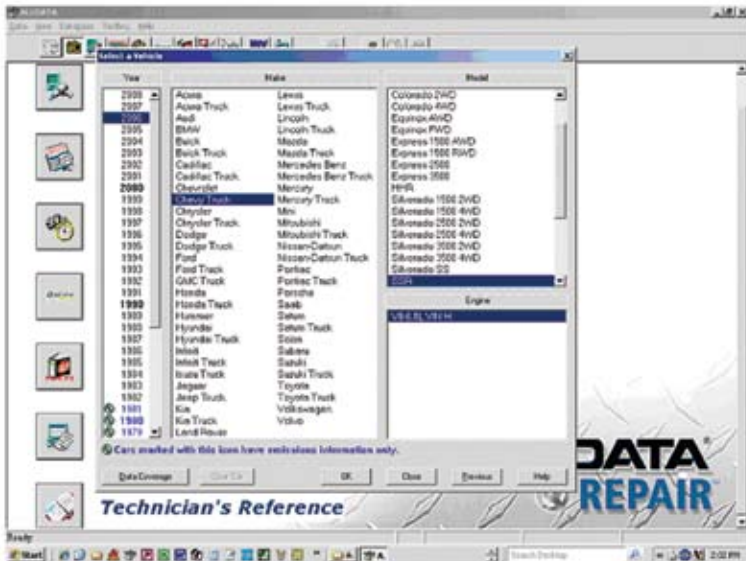
Using ALLDATA [®] Repair SM	2
Finding Information in ALLDATA Repair	3
ALLDATA Toolbar Overview	4
Navigating ALLDATA Repair	6
Help Overview	7
Additional Products	8
Customer Services.....	8

Using ALLDATA Repair

The ALLDATA Repair program starts and displays a helpful *Tip of the Day*.

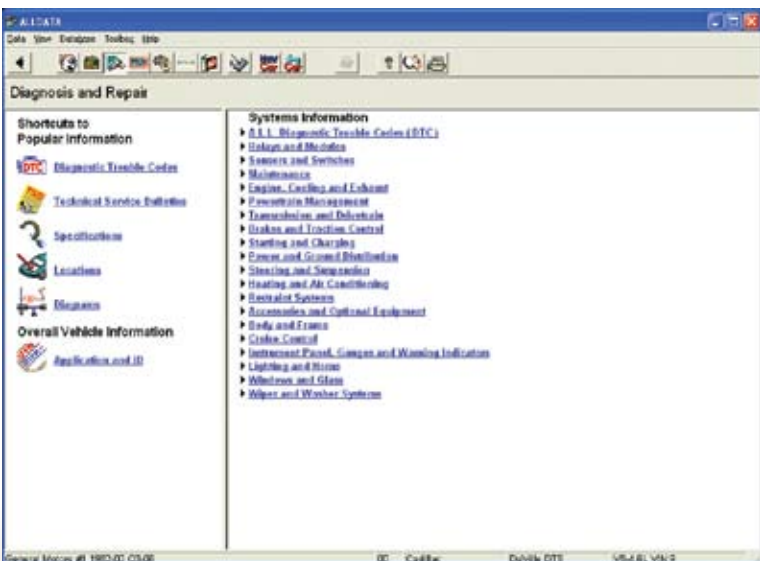


Click the **New Car** icon on the ALLDATA Repair home screen to display the **Select a Vehicle** screen. Choose a Year, Make, Model and Engine configuration.



NOTE: ALLDATA Repair will instruct you to insert the correct disc if you have not already done so.

After you have selected the Year, Make, Model and Engine, click the icon or title you want.



Finding Information in ALLDATA Repair



Diagnosis and Repair

The Diagnosis and Repair section may include the following categories:

- | | | |
|--|--|--|
| <ul style="list-style-type: none"> • Diagnostic Trouble Codes • Technical Service Bulletins • Specifications • Locations | <ul style="list-style-type: none"> • Diagrams • Application and ID • Service Precautions • Description and Operation | <ul style="list-style-type: none"> • Testing and Inspection • Adjustments • Service and Repair • Tools and Equipment |
|--|--|--|



Maintenance

This section provides manufacturer-recommended service information, including inspection procedures, maintenance schedules, technical service bulletins (TSBs) and other required service and repair instructions for general maintenance. Specific sub-system information includes:

- | | |
|---|--|
| <ul style="list-style-type: none"> • Tune Up Procedures • Fluid Specifications • Labor Times | <ul style="list-style-type: none"> • Service Precautions • Brake Bleeding Instructions • Maintenance Light Reset Procedures |
|---|--|



Parts and Labor

Parts and Labor can be added directly to the Estimate Worksheet from displayed screens. The Parts and Labor section lists manufacturer parts and standard labor times for specific components. System information includes:

- | | |
|--|--|
| <ul style="list-style-type: none"> • OEM Part Numbers • OEM Parts Prices • Labor Skill Levels | <ul style="list-style-type: none"> • Warranty Labor Rates • Standard Labor Rates • Exploded View Diagrams |
|--|--|



Shop Operations

Get information to assist with the daily operation of your shop. Supported topics include:

- | | |
|---|---|
| <ul style="list-style-type: none"> • Service Write-Up Forms • Shop Management Integration Companies • Vehicle Inspection Forms | <ul style="list-style-type: none"> • Motorist Assurance Program (MAP) Procedures • Frequently Asked Questions |
|---|---|



Technician's Reference

This section contains information to aid the Service Technician, including:

- | | |
|--|--|
| <ul style="list-style-type: none"> • Emissions Quick Reference Guide • Timing Belt Replacement Intervals | <ul style="list-style-type: none"> • Automotive Glossary & Acronyms • Conversion Tables & Formulas |
|--|--|



Online with Estimating

Select Online to access your online subscription.

- | | |
|---|--|
| <ul style="list-style-type: none"> • Access your ALLDATA Repair (Online Version) | <ul style="list-style-type: none"> • Create ALLDATA Estimates with Online Parts & Labor |
|---|--|



Aftermarket Parts

Look up and add parts to the estimate worksheet.

- | | |
|---|--|
| <ul style="list-style-type: none"> • Aftermarket Parts Look-up | <ul style="list-style-type: none"> • Integrated with ALLDATA Estimating |
|---|--|

ALLDATA Repair Toolbar Overview



Back

Select the Back button or press the Esc (Escape) key to return to your previous selection. You can also select Back from the TurboView™ menu.



TurboView™

Displays a path to the information you are viewing and a list of information categories that are available for the currently selected system or component. TurboView may also be accessed by clicking the right mouse button.



Home

Return to the Home screen from anywhere within ALLDATA Repair.



Diagnosis and Repair

Access information for the selected vehicle. This includes troubleshooting procedures, wiring diagrams, component locations, service and repair instructions, TSBs, diagnostic trouble codes and specifications.



Maintenance

Access maintenance schedules and tune-up information for the selected vehicle.



Parts and Labor

Display original equipment manufacturer (OEM) descriptions, part numbers and estimated labor times. You can add information directly to your estimate worksheet from the Parts and Labor information category of ALLDATA Repair.



ALLDATA Repair (Online Version)

Access your online subscription.



Aftermarket Parts

Look up parts and add them to the estimate worksheet.



AZ PartsConnectSM

Check your price and availability, and order parts online from your local AutoZone® store.



Estimate Worksheet

Build an Estimate. This button also gives you access to estimate settings such as hourly labor rates, service writer names and shop jobs.



New Car

Choose a new vehicle. The Select a Vehicle screen will appear and allow you to clear out your current vehicle and make another selection.



Previous Car

Choose from a list of vehicles you have looked up most recently.



Image+Text™ Display

Return to ALLDATA Repair's default split-screen mode with text on the left and the image on the right.

ALLDATA Repair Toolbar Overview



Text Only

View article in text only. (No image will display.)



Image Only

Display the selected image. (No text will display.)



Print

Display the print dialog box. You can choose options such as text only, image only or text and image.



Annotate

Attach notes to, and detach notes from, specific articles and images.



Context Sensitive Help

Display help information for the current page displayed.



A₂Z™ Component Search

Search for a system, component or diagnostic trouble code by name. ALLDATA Repair displays a "Search For" field as part of the A₂Z component search dialog box. Type a system or component name into this field and possible matches will be displayed.



Fax

If your computer has a fax modem and fax software, you can fax our Resource Library by clicking the Fax button.

NOTE: If your computer does not have a fax modem, click the Fax button, print the fax form and fax it to ALLDATA at 800-684-4241.

NOTE: The following tools are available only if viewing an image.



Pan Mode

The Pan Mode button enables navigation through magnified images. If images can be panned, the pan cursor displays as solid directional arrows in the image view window. To zoom in on an image, click the zoom button



Click to zoom in.



Click to zoom out



Fit to Window

Adjust the image size so that it fits in the current image window.



Fit to Width

Display the image using the maximum width available in the current window.



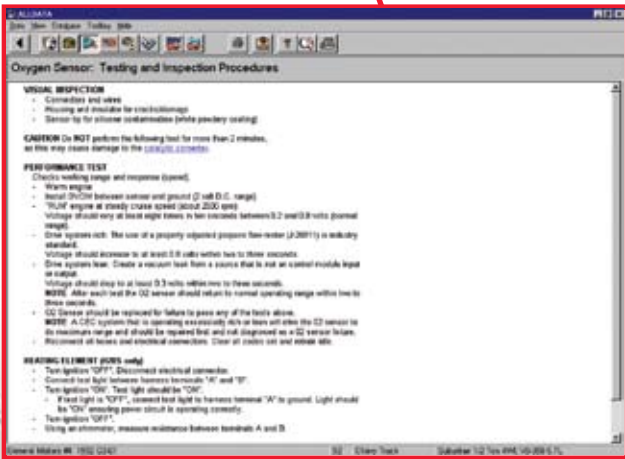
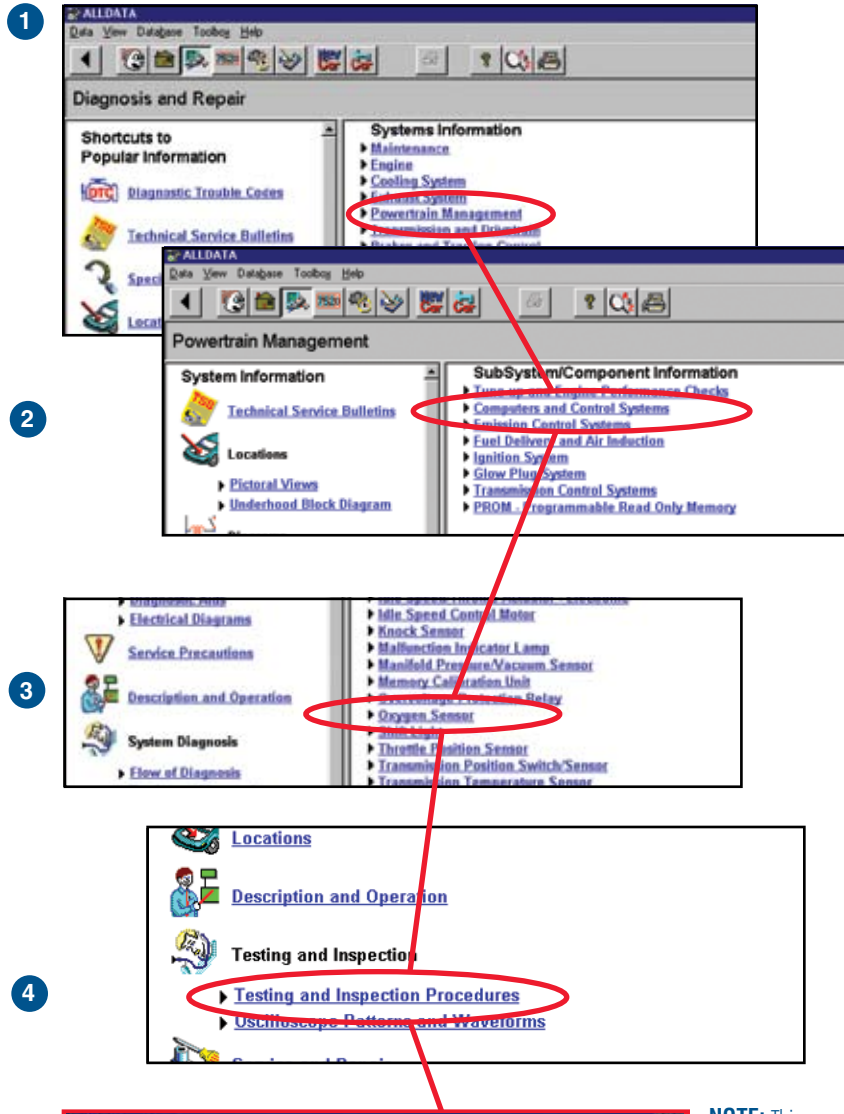
Full Size

Display the image at maximum (100%) size.

Navigating ALLDATA Repair

ALLDATA Repair uses consistent information categories for all vehicles. **Diagnosis and Repair, Maintenance** and **Parts and Labor** categories all use a standard structure, whether you are viewing information at a system level or at a sub-system/component level.

By first selecting a vehicle's year, make, model and engine, then choosing a system and sub-system/component, you have effectively forged a "path" to the information you requested. Refer to the path example below:



NOTE: This example is for a 1992 Chevrolet® Suburban® 4WD. Actual components and systems may differ by vehicle.

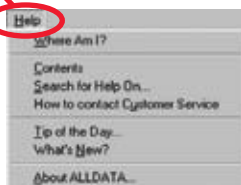
Help Overview

ALLDATA Repair includes a **Help** feature for access to information in each area of ALLDATA Repair. Try using **Help** before contacting Customer Service; you may save time.

- 1 Select **Help** above the Toolbar to display a menu of **Help** options.



- 2 Select one of the following **Help** options displayed:



Where Am I? Provides information such as the disc being accessed, the vehicle selected, the ALLDATA Repair version and the path to your current selection. This information is very useful when contacting Customer Service for help.

Contents Displays a Table of Contents window that provides a list of each section or chapter within the Help files. Click on one of the books to view the pages or contents of the section. Then, click a page to view the Help information on that page.

Search for Help On... Displays the Search Tab.

How to Contact Customer Service Displays important information pertaining to ALLDATA's Customer Support Services.

Tip of the Day... Provides helpful hints about using ALLDATA Repair. Each time you select this feature, a different tip is displayed.

What's New? Describes new products, features and/or enhancements.

About ALLDATA... Displays ALLDATA's copyright information and Terms and Conditions.

- 3 Click an Option to select it.

ADDITIONAL PRODUCTS

Call Customer Services or contact your Account Manager at 800-859-3282 to ask about these additional options:

ALLDATA® RepairSM (Online Version) provides the same information as our disc product with the convenience of Internet access. Added benefits include maintenance tables, daily TSB updates and enhanced image viewing.

2+ Key Program allows you to utilize one set of discs on two or more computers in one location.

Service AdvisorTM is tailored for service writers and includes factory Technical Service Bulletin titles, maintenance schedules, a labor guide, OEM parts and prices, technical management support and estimating software.

ALLDATA® ManageSM is an integrated, easy-to-use shop management system that streamlines your current paper processes. Generate estimates, repair orders and invoices quickly and professionally.

ALLDATA Emissions CD provides early-model vehicle emissions information on a CD, integrating with the ALLDATA system to provide hassle-free access to the emissions information you need for 1966 to present-year vehicles.

ALLDATA MarketSM is a toolbox of effortless, web-based services to help you attract new and repeat business into your service bays.

ALLDATA CollisionSM is your single source for fast and reliable OEM collision repair information (Available Online Only).

CUSTOMER SERVICE

Live Product Training

Live, interactive product training for you and your employees is available in the ALLDATA Training Department's virtual classroom. Qualified professionals will train you to effectively use ALLDATA Manage, ALLDATA RepairSM and ALLDATA Market.

Learn how to take advantage of every feature with online training from ALLDATA, and start getting a quick return on your investment in all your ALLDATA products. To schedule your training, contact the Training Department directly at 800-684-6840 or 800-829-8727, ext. 4416.

Certified ALLDATA Information Specialist Program (CAIS)

Distinguish your shop from the competition by becoming a Certified ALLDATA Information Shop. CAIS certification testing ensures that your technicians can get the full benefit of all your ALLDATA products, and that you are committed to keeping your shop on the cutting edge of automotive repair technology. CAIS tests are located under the Toolbox pull-down menu at the top of the page within the product. For more information, visit www.alldata.com/cais.

Customer Support

Knowledgeable Customer Support Representatives are ready to assist you with your system and navigation questions, six days a week. Contact us Monday - Friday, 5:30 am - 5:00 pm (PST) and Saturday, 6:00 am - 2:30 pm (PST). Call 800-859-3282 or email us at support@alldata.com.

Data and Library Resource Center

Can't find what you're looking for? Contact our expert library support staff for fast, accurate faxed-back responses to your questions.

Just use the Fax button on the menu bar. All your shop and vehicle information is automatically entered on the Fax Request Form. Type the information you need in the Data box, and click Print/Fax Request.

NOTE: If your computer does not have a fax modem, click the Fax button, complete and print the fax form. Then fax it to ALLDATA at 800-684-4241. Unable to fax? Call us at 800-859-3282.

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